Successful implementation is messy.

Start where you are.

START HERE

01 **NEEDS OF A CITY**
Departments have different needs, capacities, and comfort levels

STEP 1

STEP 2

STEP 3

ADVANCE

02 **NOT SO FAST**
Take right sized steps

03 **ONE SIZE DOESN'T FIT ALL**
Resist the urge for one size fits all solutions

STOP
ONE SIZE

- Parking - Park Mobile + Coin Meters
- Direct to Police reporting - WOTS (Word on the Street)
- See Click Fix App to solve resident concerns
- Open Data Portal
- All Departments using Cognito Forms
- Storm Sensors

04 **ORGANIZED PLATFORM**
Keep all systems accessible on the City's website

05 **SUPPORT FOR ALL**
Provide reliable and fast support both internally and to residents

YOU WIN

CITY OF JERSEY CITY
CORPORATE SEAL

—OFFICE OF INNOVATION—